Job Description – IT Field Technician

Job Title: IT Field Technician
Location: Villa Resorts Project Sites
Employment Type: Full-Time
Reports To: IT Operations Manager / IT Support Manager
Salary: USD 400–500 per month

Job Summary

We are looking for an IT Field Technician to support the installation, maintenance, and troubleshooting of IT infrastructure across Villa Resorts project sites. The role involves hands-on technical work, including network cabling, equipment installation, and daily IT support.

Key Responsibilities

- Install and maintain IT equipment, including computers, printers, switches, and wireless access points.
- Perform network cabling, fiber optic installation, termination, splicing, testing, and labeling.
- Assist with the installation and configuration of network infrastructure, including LAN, Wi-Fi, GPON, and CCTV systems.
- Troubleshoot hardware, software, and network connectivity issues.
- Support server room setup, network rack installation, and cable management.
- Provide on-site technical support for ongoing IT projects and daily operations.
- Conduct basic equipment testing and preventive maintenance.
- Maintain records of installed equipment, completed tasks, and technical issues.
- Coordinate with the IT team to complete assigned project tasks on schedule.

Qualifications & Experience

- Certificate or Diploma in IT, Computer Networking, or a related field.
- 1–3 years of experience in IT support, networking, or field installation.
- Basic knowledge of computer hardware, Windows, and networking.
- Experience with structured cabling, fiber optics, Wi-Fi, and CCTV installation is preferred.
- Familiarity with network testing tools and fiber splicing equipment is an advantage.
- Fresh candidates with relevant technical skills may also be considered.

Required Skills

- Good technical troubleshooting skills.
- Basic understanding of TCP/IP networking.
- Ability to use common IT installation tools.
- Good communication and teamwork.
- Willingness to learn new technologies.
- Ability to work independently and complete assigned tasks.
- Willingness to work at different Villa Resorts project locations.

Benefits

- Salary: USD 400–500 per month
- Medical insurance
- Food and accommodation provided
- Local transportation
- Training and development opportunities
- Annual leave and public holiday benefits as per company policy

Work Environment

The position involves working at resort properties, construction sites, server rooms, and other IT project locations. Candidates should be comfortable performing hands-on installation work and supporting IT infrastructure deployments.